

Reset Your BRIDGE-RI Password After Losing It

- 1 How to reset your BRIDGE RI password.

THE HOME OF MTSS RHODE ISLAND



- 2 Navigate to the BRIDGE -RI site.



Want to know how to navigate our new site and the new look of our courses? Look no further!

[Learn How to Navigate our Updated Site](#)

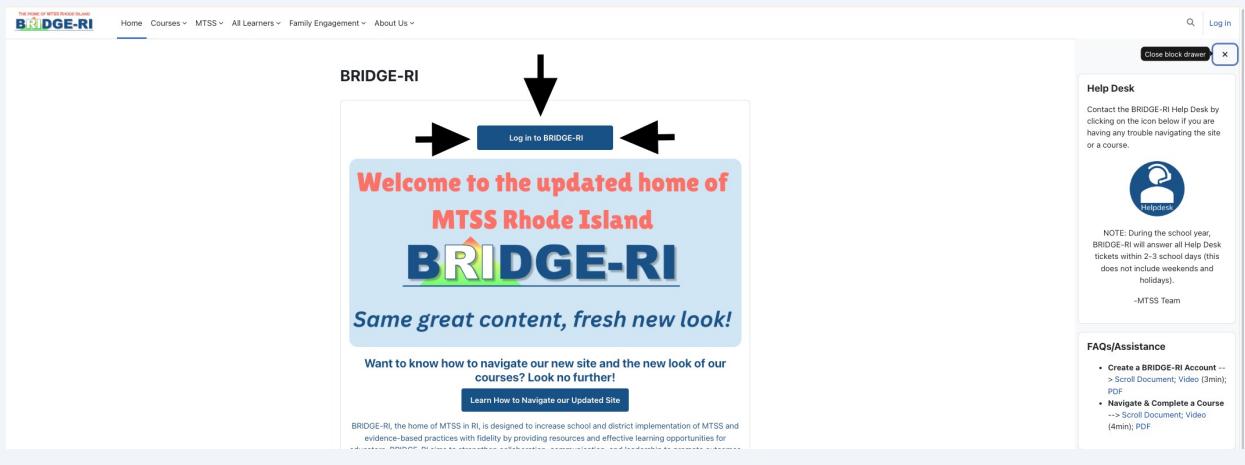
BRIDGE-RI, the home of MTSS in RI, is designed to increase school and district implementation of MTSS and evidence-based practices with fidelity by providing resources and effective learning opportunities for educators. BRIDGE-RI aims to strengthen collaboration, communication, and leadership to promote outcomes that serve all learners.

Course Catalog and Enroll in a Course

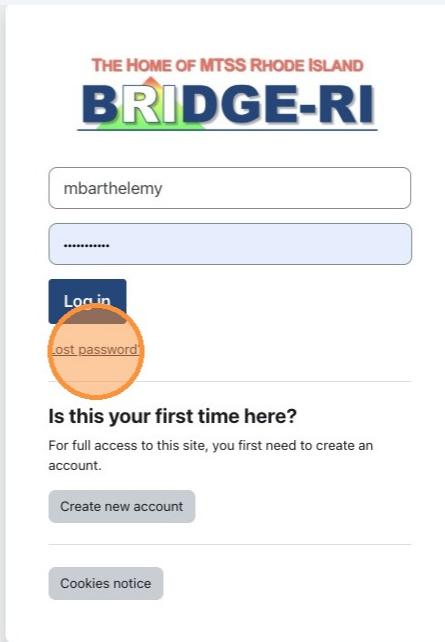
If you are looking for a course you are already working on, please visit "My courses" on the top left. Looking to enroll in a course? Want to see what free courses we offer?

[Our Courses](#)

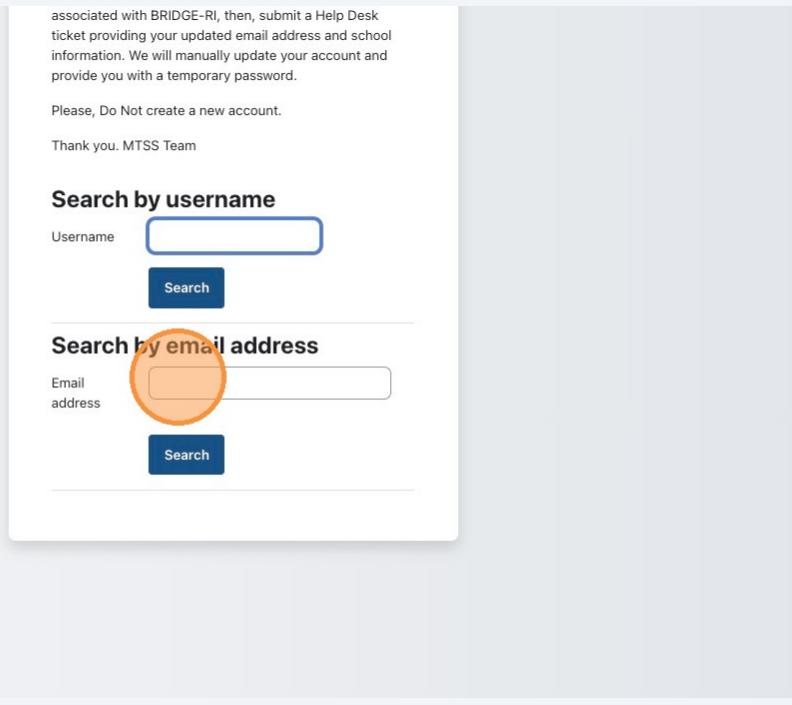
3 Click "Log in to BRIDGE RI"



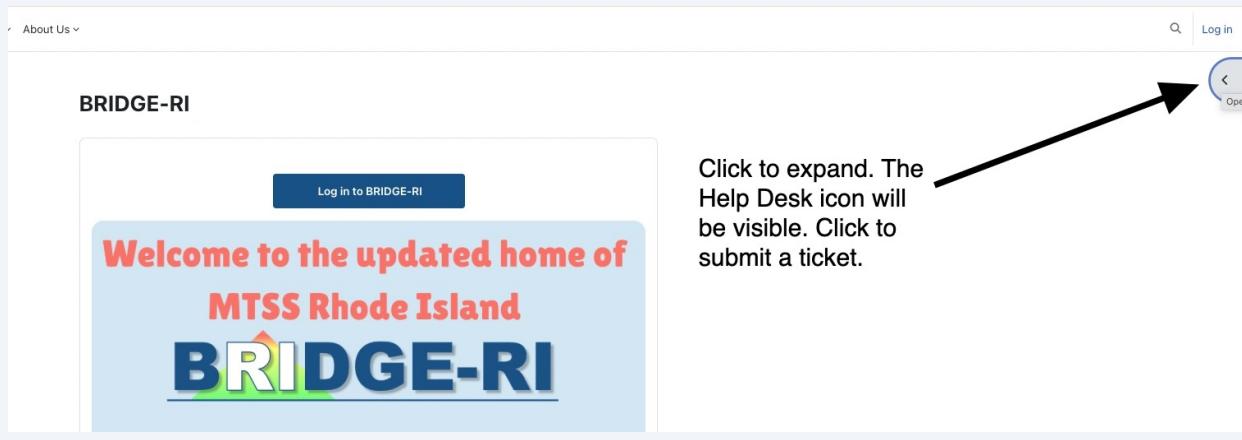
4 You will be brought to the log in page. Click "Lost password".



5 The system will retrieve your account if you search either by the user name you created for the account, or by the email address tied to your account.



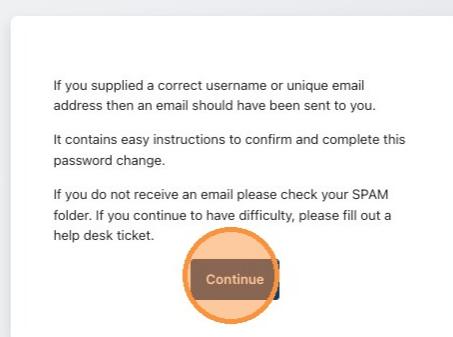
6 Note: If you no longer have access to the email account connected to this account, submit a Help Desk ticket. There is a link to the Help Desk on the right of the BRIDGE RI main page. If you do not see anything, click the arrow (<) at the top right below the "Log in" link to expand the drawer.



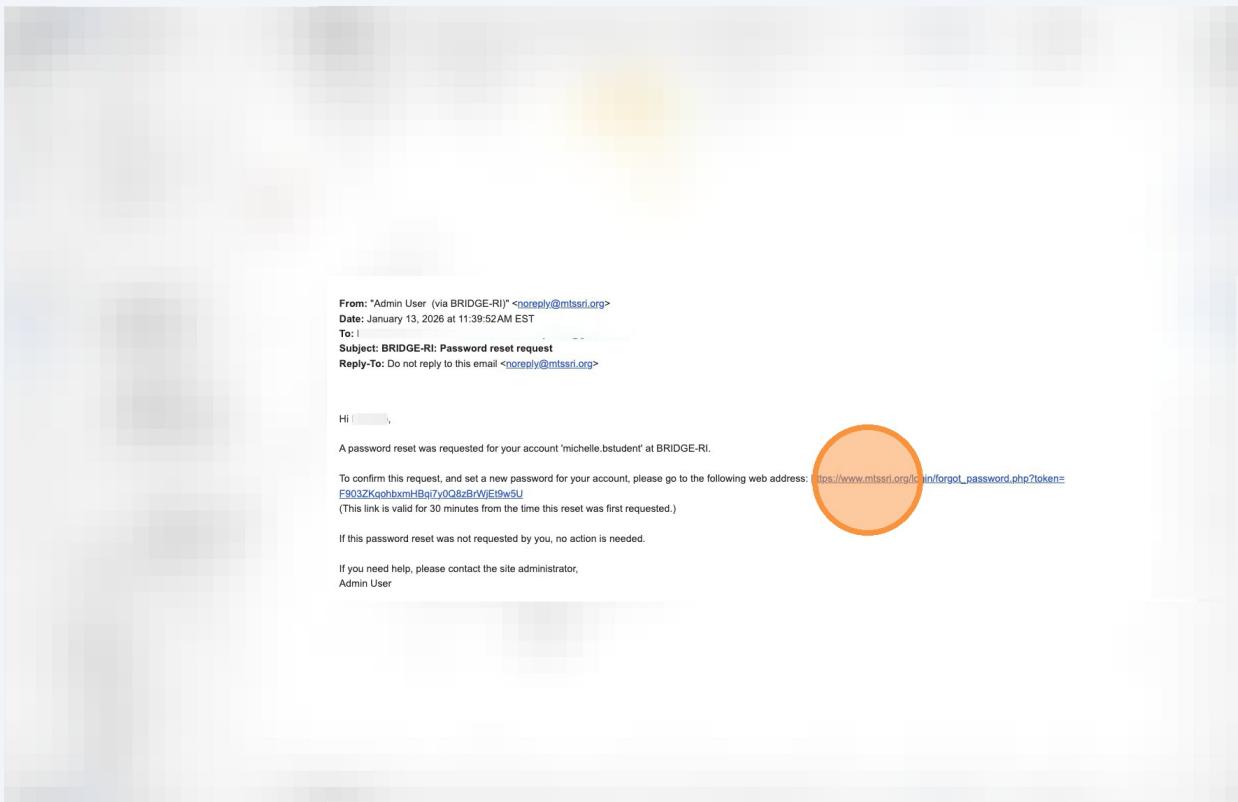
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Another pop-up window will appear stating that if you provided correct information, an email will be sent with instructions and link to change your password.

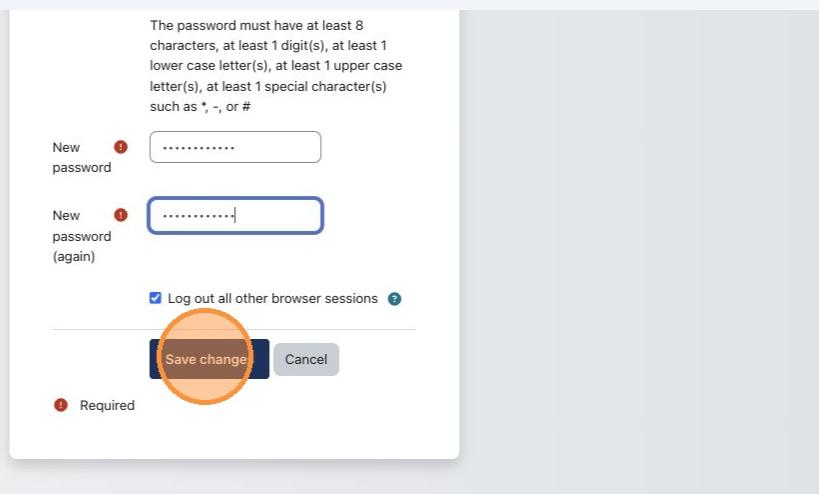
If you do not receive an email, complete a Help Desk ticket.



8 Click on the link in the body of the email.

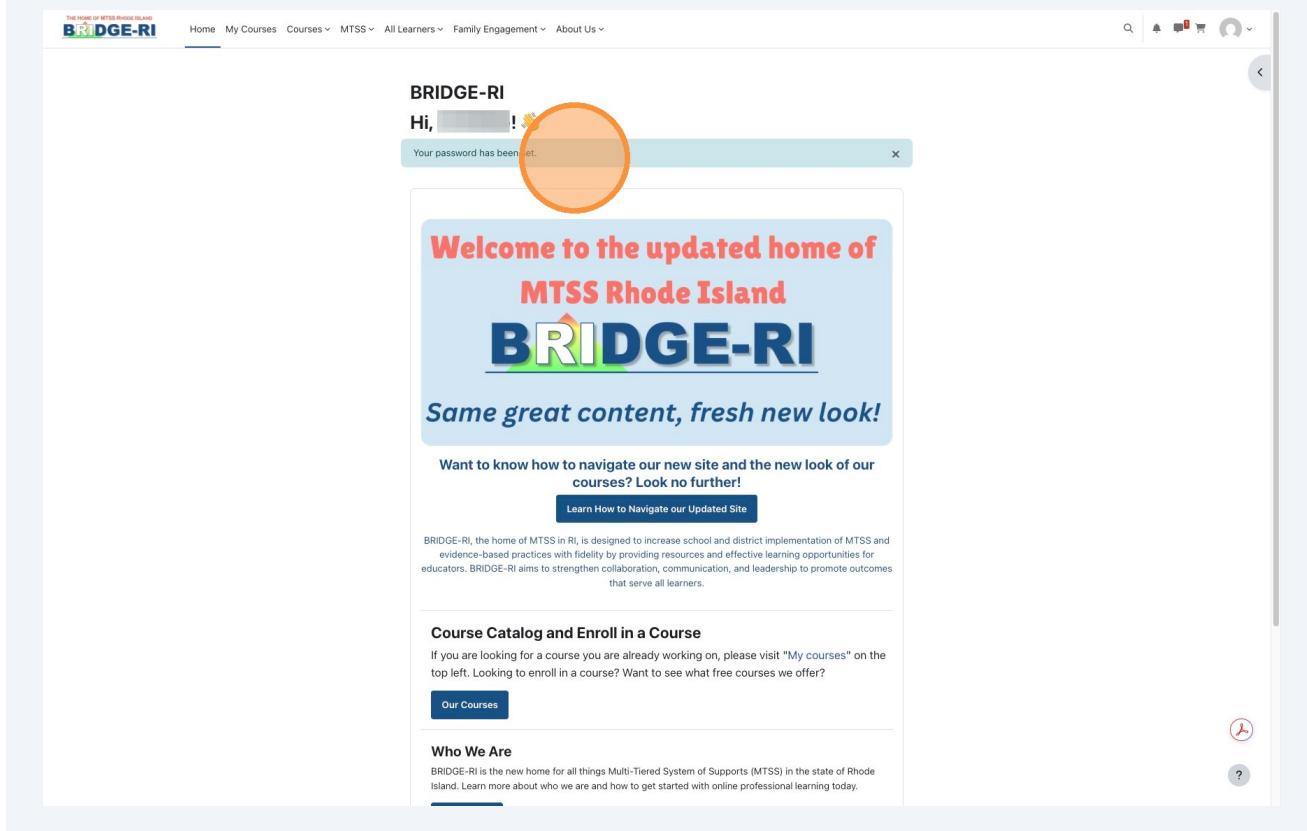


9 The link redirects to the "Set password" window. Create a new password following the outlined parameters. Then click "Save changes".



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You will be brought back to the BRIDGE RI Home page with confirmation that your password has been set.



The screenshot shows the BRIDGE-RI home page. At the top, there is a navigation bar with links for Home, My Courses, Courses, MTSS, All Learners, Family Engagement, and About Us. A search bar and a user profile icon are also present. A blue banner at the top right says "Your password has been reset." A large orange circle highlights this banner. The main content area features a welcome message: "Welcome to the updated home of MTSS Rhode Island BRIDGE-RI" and "Same great content, fresh new look!" Below this, a section titled "Course Catalog and Enroll in a Course" includes a "Learn How to Navigate our Updated Site" button. A text box explains the site's purpose: "BRIDGE-RI, the home of MTSS in RI, is designed to increase school and district implementation of MTSS and evidence-based practices with fidelity by providing resources and effective learning opportunities for educators. BRIDGE-RI aims to strengthen collaboration, communication, and leadership to promote outcomes that serve all learners." Another section, "Our Courses", has a "Our Courses" button. The "Who We Are" section includes a brief description of BRIDGE-RI's mission. On the right side of the page, there are icons for a user profile, a question mark, and a help symbol.

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If you need assistance or have questions, submit a Help Desk ticket. There is a link to the Help Desk form on every page in a course in the right drawer.

Help Desk

Contact the BRIDGE-RI Help Desk by clicking on the icon below if you are having any trouble navigating the site or a course.



NOTE: During the school year, BRIDGE-RI will answer all Help Desk tickets within 2-3 school days (this does not include weekends and holidays).

-MTSS Team